2023

Legal Services Directory
For Older People in New York City

THE GRAY PANTHERS NYC
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**Preface:**

The Gray Panthers are a series of multi-generational local advocacy networks throughout the United States which confront ageism and many other social justice issues. We believe that active engagement, civic participation and responsibility are fundamental aspects to the achievement of social and economic justice as well as peace. Gray Panthers works to create a humane society, one that puts the needs of people over profits, responsibility over power and democracy over institutions. We strive to eliminate injustice, discrimination, ageism wherever they exist. Lastly, an integral part of Gray Panthers’ mission is to bring together young and old, women and men of all backgrounds and orientations, to work in unison, with mutual trust and respect.

In accordance with our core mission, Gray Panthers NYC is proud to introduce an updated 2023 version of our 2016 Legal Directory. This directory was originally created to ease the challenge of finding legal resources that specifically cater to the needs of older people. Therefore, this directory outlines legal services designed for senior low-income New York City residents that deal with a variety of issues such as: housing, nursing homes, guardianship, wills, insurance, financial concerns, and elder abuse issues. The inclusion of the following legal entities in this directory does not signify any endorsement of them by Gray Panthers NYC.

This updated directory has been prepared by Breanna Walsh, Sophia Casale and Nellie Kochinari. Special thanks to Julie Flanagan for her research in preparation for the original 2016 directory. For any additional information or updates, please contact Jack Kupferman at jack@graypanthersnyc.org or visit our website at https://www.graypanthersnyc.org/.

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**Financial Issues**
Brooklyn Office for the Aging of the Legal Aid Society, Legal Services for Elder Justice - Queens, Queens County Bar Association, Brooklyn Bar Association, New York Legal Assistance Group- Evelyn Frank Legal Resources Program, New Economy Project NYC Financial Justice Hotline, Staten Island Legal Services, LawHelpNY, Civil Legal Advice and Resource Office (CLARO)

**COVID-19 Recovery Issues**
The Legal Wellness Institute at the Family Center

Please note that organizations can change and update their provided services at any time, so it is recommended to check their websites for the latest updated information.
Direct Legal Services Funded by the NYC Department for the Aging:

Brooklyn Office for the Aging of The Legal Aid Society:
https://legalaidnyc.org/programs-projects-units/elder-law-practice/
Brooklyn

Services Provided:

The Brooklyn Office for the Aging offers comprehensive legal assistance to Brooklyn residents aged 60 and over through a telephone intake system and by referrals from the Housing Court, elected officials, and community organizations. The Office uses an interdisciplinary legal-social work framework to secure lasting solutions to the often complex legal problems facing older New Yorkers of modest means. The Brooklyn Office for the Aging provides direct legal services to 60+ year old Brooklyn residents

- government benefits
- rights of people in nursing homes and hospitals
- elder abuse
- guardianship proceedings
- wills and advance directives, foreclosures,
- Appointment required. Languages spoken: English, Mandarin, Chinese, Korean, Spanish, Russian

Contact Information:
- Phone- 718-645-3111

Bronx Legal Services
https://www.legalservicesnyc.org/index.php?option=com_content&view=article&id=38&Itemid=178
the Bronx

Services Provided:

A large number of LSNYC's clients are the elderly poor who primarily subsist on extremely low, fixed incomes from Social Security Retirement and Supplemental Security Income (SSI) benefits. Their most basic legal needs involve representation to preserve and protect access to affordable housing and related benefits which enable them to remain in their homes with dignity. We provide eviction prevention services for those who reside in rent regulated and subsidized housing, promote access to appropriate levels of Medicaid funded long-term home care, and provide advocacy to help our clients get and keep other public benefits that increase or preserve income

Contact Information:
- Phone- 718-928-3700
Brooklyn Legal Services  
https://www.legalservicesnyc.org/our-program/brooklyn  
Brooklyn  

Services Provided:  
Brooklyn Legal Services (BLS), LSNYC’s largest program, stops evictions, preserves affordable housing and homeownership, helps people access essential public benefits, identifies and redresses discrimination in housing and mortgage lending, empowers victims of domestic violence, supports Brooklyn residents who are LGBTQ or HIV+ in gaining access to the services they need, promotes the rights of immigrants, veterans and the disabled, protects borrowers from abusive and illegal collection tactics, and ensures proper care and housing for elderly Brooklynites.

Contact Information:  
- Hotline Phone- 917-661-4500  
- Address- 105 Court Street, 3rd Floor, Brooklyn, NY 11201

Legal Services for Elder Justice - Queens  
https://www.jasa.org/services/legal  
Queens  

Services Provided:  
- JASA's Legal Services for Elder Justice Program (LSEJ) offers free legal services for adults 60+ who live in Queens on issues such as:  
  - Eviction prevention and housing rights  
  - Foreclosure prevention and real property fraud  
  - Social Security, SSI, Medicare and Medicaid eligibility, and other assistance programs  
- JASA’s Legal/Social Work Elder Abuse Program (LEAP) offers trained attorneys and social workers to assist with issues of elder abuse.

Contact Information:  
- LSEJ Phone- 212-273-5272  
- LEAP Phone- 212- 273-5359  
- Email- help@jasa.org
**Mobilization for Justice - Manhattan Seniors Project**  
Manhattan

**Services Provided:**
With support from the New York City Department for the Aging (DFTA), we prioritize services to Manhattan seniors at risk of losing their housing and independence. In addition to resolving housing problems, Mobilization for Justice provides legal assistance in the areas of public benefits, health care, consumer, and nursing home issues. We participate in an assigned counsel program in partnership with DFTA social workers to defend seniors who are facing imminent eviction and who need both legal and social work help to resolve their housing problem.

**Contact Information:**
- Phone- 212-417-3700
- Address- 100 William Street, 6th floor, New York, NY 10038

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**Staten Island Legal Services**  
http://www.thercba.com/find-a-lawyer  
Staten Island

**Services Provided:**
The Legal Aid Society is a private, not-for-profit legal services organization, the oldest and largest in the nation, dedicated since 1876 to providing quality legal representation to low-income New Yorkers. It is dedicated to one simple but powerful belief: that no New Yorker should be denied access to justice because of poverty.

**Contact Information:**
- Phone- 212-577-3300

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**New York City Department for the Aging**  
https://www.nyc.gov/site/dfta/services/legal-help.page  
Citywide

**Services Provided:**
The Department for the Aging works with local organizations to provide legal services (not representation) pertaining to public benefits, long-term care, consumer, and landlord-tenant issues through the Tenancy and Eviction Support Services program.

**Contact Information:**
- Address- 2 Lafayette Street, 7th Floor New York, NY
- Phone- 212-244-6469
- Services Locator- https://www.nyc.gov/site/dfta/services/find-help.page
Other Direct Legal Services:

**Right to Counsel**

https://nycourts.gov/courts/nyc/housing/aboutUniversalAccess.shtml

Citywide

**Services Provided:**

Some tenants can get a free lawyer in their cases under the Universal Access to Legal Services Law, also called the right-to-counsel law. New York City is the first city in the country to provide universal access to lawyers for tenants in housing cases. A lawyer can help by …

- Representing you in court
- Stopping an eviction
- Getting an order for repairs
- Figuring out if the rent you are charged is too high
- Connecting you with service agencies that can help
- Negotiating with your landlord
- Preparing and filing court papers

**Contact Information:**

- Phone - (718) 557-1379 or (212) 962-4795
- Email - civiljustice@hra.nyc.gov. In your email, give your name, telephone number, and Housing Court case index number for your eviction case
Veterans Justice Program

Citywide

Services Provided:
The LSNYC Veterans Justice Project (VJP) provides comprehensive civil legal services to low-income military veterans, service members and their families. The VJP is designed to help veterans achieve greater housing and financial stability and connect veterans with social and mental health services in the City. We have partnerships with other non-profit organizations serving veterans and we collaborate with the VA Hospitals, Veterans Centers and housing programs throughout the City. The VJP works holistically to protect veterans and their family members from homelessness, resolve barriers to employment, preserve economic stability, and remedy many other problems that derail veterans’ successful reintegration into civilian life.

Contact Information:
● Phone – 917–661-4500

Cardozo Bet Tzedek Civil Litigation Clinic
https://cardozo.yu.edu/bet-tzedek-civil-litigation-clinic

Citywide

Services Provided:
This clinic offers supervised law student service, including representation, for older people seeking health, disability and housing benefits.

Contact Information:
● Phone- 212-790-0200
● Email- Rebekah.diller@yu.edu and salzman@yu.edu
● Address- 55 5th Avenue. New York, NY 10003
St. John’s University School of Law Consumer Justice for the Elderly: Litigation clinic
https://www.stjohns.edu/law/academics/clinics/consumer-justice-elderly-litigation-clinic
Queens

Services Provided:
● The Litigation Clinic at St. Johns is supervised by faculty members and includes student representation for older adults in Queens.
● Cases involve the following:
  o deed theft
  o foreclosure defense
  o debt collection
  o home improvement contractor fraud cases
  o other consumer matters

Contact Information:
● Phone- 718-990-6689
● Email- benjamiil@stjohns.edu
● Address- St. John’s School of Law, Room 2-26, 8000 Utopia Parkway, Queens, NY 11439

CUNY School of Law - Disability & Aging Justice Clinic
Citywide

Services Provided:
● This clinic offers direct legal representation with CUNY law students in a variety of civil legal matters, including:
  o Securing benefits and services
  o Prisoner’s rights
  o Discrimination in access to programs and services
  o Guardianship
  o Estate and will planning

Contact Information:
● Phone- 718-340-4200
● Address- 2 Court Square, Long Island City, NY 11101
**Make the Road New York**
https://maketheroadny.org/

Brooklyn, Queens, Staten Island

**Services Provided:**
A dedicated bilingual (English and Spanish) organization offering New York City immigrants free or low-cost legal assistance regarding:
- Housing
- Public benefits
- Employment and workplace justice
- Immigration and Action NYC
- Civil Rights
- Family Law

**Contact Information:**
- Brooklyn Phone- 718-418-7690
- Staten Island Phone- 718-727-1222
- Queens- 718-565-8500

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**Legal Services Corporation-Manhattan**
https://www.legalservicesnyc.org/index.php?option=com_content&view=article&id=93&Itemid=134

Manhattan

**Services Provided:**
- Offers legal services for older adults including-
  - Eviction prevention services
  - Promote access to Medicaid funded long-term care
  - Help protect affordable housing and related benefits

**Contact Information:**
- Hotline phone- 917-661-4500

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**Asian Americans for Equality**
https://www.aafe.org/

Citywide

**Services Provided:**
Organization offering counsel on various issues to Asian American residents of New York. AAFE offers assistance for entitlement benefits and affordable healthcare, immigration services, food access and health services for low-income seniors

**Contact Information:**
- Phone- 212-979-8988
- Address- 111 Division St., Chinatown
New York Legal Assistance Group - Evelyn Frank Legal Resources Program

Evelyn Frank Legal Resources - New York Legal Assistance Group (nlag.org)

Citywide

Services Provided:

- Counseling clients on Medicaid, Medicare, and home care eligibility and services
- Training thousands of legal, social services, and health care professionals about rapid changes in health care programs and how to best serve the health and long-term care needs of seniors
- Representing clients in denials and reductions of Medicaid, Medicare Savings Program, and Medicaid home care
- Assisting clients with accessing home care services through Managed Long Term Care plans

Contact Information:
For Medicaid, Medicare, and Home Care Services Issues Affecting Older Adults (65+) & People with Disabilities-
- Call- (212)-613-7310
- Monday 10:00am-2:00pm
- Email- FFLRP@nylag.org

Other Civil Legal Issues-
- Call- (212)-613-5000
- Monday, Wednesday, and Thursday 9:00am-3:00pm

Project Guardianship

Project Guardianship Home

Citywide

Services Provided:

- Project Guardianship helps older New Yorkers and individuals living with disabilities and mental illness to access medical care, legal and financial assistance, and more.
- For more information on services please follow this link: https://projectguardianship.org/sites/default/files/inline-files/PG%20Outcomes%20and%20Interventions_revised_Mar%202021_0.pdf

Contact Information:
- Call- (347)-296-1874
- Email- info@projectguardianship.org
- Contact Form- Contact | Project Guardianship
Guardian Assistance Network

Welcome - Guardian Assistance Network | NYCOURTS.GOV
Citywide

Services Provided:
The Guardian Assistance Network helps families or friends who have been appointed by the court under Article 81 of the New York State Mental Hygiene Law to serve as guardians. GAN offers support, practical advice and training in carrying out guardianship responsibilities.

Contact Information:
- Address: Kings County Supreme Court, 360 Adams Street, Room 723, Brooklyn, NY 11201
- Phone: 347-296-1948
- Email: GAN@nycourts.gov

City Bar Justice Center Cancer Advocacy Project

Cancer Advocacy Project | City Bar Justice Center
Citywide

Services Provided:
The City Bar Justice Center assists individuals affected by cancer (patients, survivors and caregivers) of limited economic means and who reside in New York City, as well as groups and organizations providing services to those affected by cancer, in three main areas:
- Drafting no-cost life-planning documents (wills, healthcare proxies, living wills and powers of attorney) for cancer patients and survivors,
- Challenging unjust coverage decisions by private health insurance companies; and
- Providing advice on cancer-related discrimination in the workplace.

Contact Information:
- Contact Questionnaire

City Bar Justice Center’s Elder Law Project

Elderlaw Project | City Bar Justice Center
Citywide

Services Provided:
The City Bar Justice Center’s Elder Law Project, with the help of volunteer attorneys, provides seniors with limited economic means in New York City with free legal services for life (estate) planning, including:
- Simple Wills
- Healthcare proxies and Living Wills
- Powers of attorney
- Appointment of Agent to Control Disposition of Remains

Contact Information:
- Phone: 212-382-6658
**Volunteers of Legal Services (VOLS)**

[https://volsprobono.org/who-we-are/](https://volsprobono.org/who-we-are/)

Citywide

**Services Provided:**
Via pro bono (free) offerings, VOLS supports low-income and under-resourced New Yorkers who do not have the financial means to pay for legal services. VOLS partners with New York City’s private bar and community-based organizations to utilize attorneys who can help with immigration, microenterprises, benefits, and a slew of senior legal issues. Through the Senior Law Project older New Yorkers can have access to pro bono attorneys who can help with wills, power of attorneys, other life planning documents, provide advice and counsel on landlord-tenant issues, handle veteran benefits through the SLP’s Veterans Initiative, and offer a directory on low-cost burial services.

**Contact Information:**
Senior Law Project

- Phone- 347-521-5704
- Email- [info@volsprobono.org](mailto:info@volsprobono.org)
Private Bar Referral Services and Legal Clinics:

**BronxWorks**

[https://bronxworks.org/our-services/legal-services/](https://bronxworks.org/our-services/legal-services/)

The Bronx

**Services Provided:**

BronxWorks offers free legal help with preparing and submitting applications for various benefits to U.S. Citizenship and Immigration Services. We can also assist with completing waivers for fees associated with some immigration applications. In addition, BronxWorks also has a housing attorney who can help with eviction cases.

**Contact Information:**

- Arturo Lopez
  - Phone- 718-508-3091
  - Email- alopez@bronxworks.org

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**The Legal Wellness Institute at the Family Center**

[Legal Wellness Institute - The Family Center](https://thefamilycenter.org)

Citywide

**Services Provided:**

Offers free or low-cost (if affordable) legal services, including representation, for people affected by severe illness. For older people (suffering from illness) specifically, the organization provides help with Medicaid and related benefits. The Legal Wellness Institute is also available to help New Yorkers affected by COVID-19.

**Contact Information:**

- Phone- 718-789-3841
- Email- lwi@thefamilycenter.org

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**City Bar Justice Center Legal Hotline**

[Legal Hotline | City Bar Justice Center](https://citybarjustice.org)

Citywide

**Services Provided:**

The Legal Hotline is staffed by attorneys who assist callers of limited income on a range of civil legal issues, including matrimonial and family law, housing law, domestic violence, bankruptcy, and debt collection and benefits.

  - Languages- Spanish and English

**Contact Information:**

- Phone- 212-626-7383
- Hours- Monday through Thursday from 9:15am -4:45pm, Friday from 9:00am- 1:00pm (closed daily from 1pm to 2pm)
- Apply for Help
New Economy Project NYC Financial Justice Hotline

NYC Financial Justice Hotline / Linea de Justicia Financiera - New Economy Project
(neweconomynyc.org)
Citywide

Services Provided:
New Economy Project’s hotline advises low-income NYC residents on a range of financial justice issues, including:

● Problems opening or maintaining a bank account
● Unfair bank fees or other unfair bank practices
● Payday loans, check cashers, pawn shops
● Abusive debt collection practices
● Problems related to your credit report
● Prepaid debit cards, payroll cards
● Credit checks by employers
● Sending money home (remittances)

Contact Information:
● Call- 212-925-4929
● Request Online Assistance

CaringKind Legal and Financial Planning Clinic

Legal & Financial Planning in New York City | Nork City (caringkindnyc.org)
Citywide

Services Provided:
CaringKind provides free Legal and Financial Webinars for families with loved ones affected by Alzheimer’s.

Contact Information:
● Phone- 646-744-2900
● Email- Email Link

New York State Long-term Care Ombudsman Program

https://aging.ny.gov/long-term-care-ombudsman-program
Citywide

Services Provided:
Program that advocates for the rights of nursing home and assisted living patients. Volunteers are trained and work directly with the residents of these facilities.

Contact Information:
● Phone- (888) 855-9807
● Email- pgoolcharan@cidny.org
Queens County Bar Association
https://www.qcba.org/page-18081
Queens

Services Provided:
The Queens Volunteer Lawyer Project through the Queens County Bar Association provides legal referrals and pro bono legal assistance to indigent Queens residents. This project can assist individuals in family court, in administrative hearings, secure uncontested divorces, draft a will, during bankruptcy, and foreclosure, among other issues. The Lawyer Referral Service provides referral services to attorneys; the first half-hour consultation with the referred attorney is always $35. After the initial thirty minutes, fees will be arranged between the attorney and the client.

Contact Information:
- Pro-bono Applicant Phone (Monday-Friday, 10:00 am-4:00 pm): (718) 739-4100
- Lawyer Referral Service Phone: (718) 291-4500
  - Form available here: https://docs.google.com/forms/d/e/1FAIpQLSf5ORV3ADg08CihXxQHVJXIUOh76aE3bsY1hdEvWcGmERpPMw/viewform

Brooklyn Bar Association
https://lrs.brooklynbar.org/
Brooklyn

Services Provided:
The Brooklyn Bar Association’s Lawyer Referral Service can refer a client to attorneys who specialize in legal matters pertaining to credit and collections, foreclosures, loan modifications, real estate, bankruptcy, wills, trusts, estates, probate, elder law, nursing home employment, landlord/tenant, social security and most other areas of law. Cases related to social security, injury cases, and workers’ compensation are free up to the first half-hour of an initial consultation. For instances where this does not apply, there is a nominal $25 fee.

Contact Information:
- Phone: (718) 624-0843
- Form available here: https://referral.brooklynbar.org/

New York State Bar Association
Statewide

Services Provided:
- NYS bar association’s Department of Pro Bono Services provides free referrals to legal services.
- Languages spoken: English, Spanish

Contact Information:
Phone: (518) 463-3200

**Bronx County Bar Association**
http://www.bronxbar.com/?page=referral
The Bronx

**Services Provided:**
- Bar association holds walk-in referral services. The cost is $50 for 30 minutes with a private attorney.
- Languages spoken: English, Spanish

**Contact Information:**
- Walk-In Address: 851 Grand Concourse, Room 124, Bronx, N.Y. 10451
  - Monday - Thursday, 9:30 am - 12:00 pm
  - Phone: (718) 293-5600

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**New York City Bar Association**
http://www.nycbar.org/get-legal-help/
Citywide

**Services Provided:**
- Bar association offering legal referral service for a variety of issues, including the drafting of wills, landlord-tenant issues, and guardianship. First consultations are $35 or free depending on the case and last 30 minutes.
- Languages spoken: English and Spanish

**Contact Information:**
- Phone for English Speakers (Monday-Friday, 8:30 am - 1:00 pm, 2:00pm - 5:30 pm): (917) 634-3609
- Phone for Spanish Speakers (Monday-Friday, 8:30 am - 1:00 pm, 2:00pm - 5:30 pm): (212) 626-7374
- Email: lrs@nycbar.org
- Form available here: https://nycbar.intouchondemand.com/lrisrequest/nycrequestform.aspx
The New York County Lawyers’ Association
https://www.nycla.org/resource/pro-bono/nycla-pro-bono-programs-for-new-yorkers/
Citywide

Services Provided:
● The New York County Lawyers’ Association provides a large number of pro bono services to New Yorkers under the Legal Counseling Project. These include the Volunteer Lawyer for a Day (VLFD) and CLARO which help with debt-related legal issues. The Social Security SDNY Project helps with social security-related concerns including Social Security Disability Insurance and Supplemental Security Income. Another prominent service under the Legal Counseling Project includes Veteran Discharge which, as described by the name, benefits U.S. veterans. There are a few other pro bono services which have detailed information regarding which cases are applicable
● Languages spoken: English, Spanish

Contact Information:
● Phone: (212) 267-6646 x217
● Email: hsears@nycla.org
● Form available here: https://nyclaoi.legalserver.org/modules/matter/extern_intake.php?pid=131&h=6637a1

LawHelpNY
http://www.lawhelpny.org/issues/seniors
Citywide

Services Provided:
● Website containing legal information and referrals to free or low-cost legal services or referrals for a variety of issues pertaining to seniors, including age discrimination, housing issues, Medicare, elder abuse, debt collection, and guardianship.
● Languages: Website can be viewed in English and Spanish

Contact Information:
● Phone: Not provided
● Email: Not provided
● Form Available at: https://www.lawhelpny.org/issues/seniors
Mobilization for Justice Inc. – Nursing Home Residents Project
https://www.lawhelpny.org/organization/mfi-legal-services-inc-nursing-home-residents
Citywide

Services Provided:
● The Nursing Home Residents Project works to advocate for nursing home residents; the project offers information and advice for nursing home residents and their families. Some nursing home issues they cover are abuse, neglect, unfair consumer practices, and civil rights violations. The project will also bring impact litigation when it feels it is necessary based on complaints it receives.
● Languages spoken: Cantonese Chinese, Mandarin Chinese, French, Greek, Creole, Hindi, Korean, Portuguese, Spanish, Tagalog, Urdu

Contact Information:
● Phone (Monday-Friday, 10:00 am-5:00 pm): (212) 417-3700

National Academy for Elder Law Attorneys
https://www.naela.org/
Nationwide

Services Provided:
NAELA website provides ways to find an attorney experienced in elder law issues based on location.

Contact Information:
● Find a lawyer here:
  https://www.naela.org/Web/Shared_Content/Directories/Find-a-Lawyer.aspx

The Weinberg Center for Elder Abuse Prevention at the Hebrew Home at Riverdale
https://theweinbergcenter.org/our-work/
Citywide

Services Provided:
● The Weinberg Center at the Hebrew Home at Riverdale offers a legal referral service for elder abuse, in addition to operating an emergency shelter for victims of elder abuse. In some cases, attorneys will advocate for clients in court.
● Languages spoken: English, varies

Contact Information:
● Referral Hotline: (800) 567-3646
  ○ Select Hebrew Home at Riverdale
Brooklyn Law School Elder Litigation Clinic
https://www.brooklaw.edu/Centers/Public-Service/Pro-Bono-Projects
Brooklyn

Services Provided:
- Helping Elders through Litigation and Policy (HELP) clinic run by law students and supervised by experienced attorneys. Cases include housing and eviction prevention, guardianship proceedings, public benefits (Medicaid, etc.) issues, advance directives and elder abuse. Clients are often referred by the Weinberg Center for Abuse Prevention.
- Languages spoken: English, varies by semester

Contact Information:
- Phone: (718) 625-2200
  - Press 4 to get to the Career Center
- Online brochure can be viewed at:
  https://www.brooklaw.edu/-/media/Brooklaw/Centers/Public-Service/probono2022.pdf

Access Justice Brooklyn
https://www.accessjusticebrooklyn.org/our-services/senior-assistance/
Brooklyn

Services Provided:
- Staff and volunteers meet with older New Yorkers in-person and virtually at local senior/community centers and faith-based organizations to provide free information via FAQ sessions. Information regarding wills and health care proxies; consumer debt; and foreclosure, reverse mortgages, and deed theft are discussed. Older New Yorkers can make follow-up appointments with Access Justice Brooklyn’s legal team for further assistance. Financial eligibility is required for those seeking additional information after each FAQ session.
- Languages spoken: English

Contact Information:
- Phone: (718) 473-9207
- Email: eloy@accessjusticebk.org
- Previous recorded sessions: https://www.youtube.com/watch?v=VBKS9eFrTF4
Civil Legal Advice and Resource Office (CLARO)
http://www.claronyc.org/claronyc/default.html
Citywide

Services Provided:
- Staffed by volunteer attorneys and supervised law students, CLARO provides legal advice to low-income New Yorkers facing consumer debt issues, especially those being sued by debt collectors. Consumer debt includes medical debt, credit card debt, utilities debts, and other debts. Come to the office with a complete copy of the court file (available at the court) and any other documents related to the debt.
- Languages spoken: English, Spanish

Contact Information:
- Bronx Legal Services, Monday – Friday 10 am – 4 pm
  - Phone: (917) 661-4500
  - Website: https://www.legalservicesnyc.org/our-program/bronx
- The Legal Aid Society, Monday – Friday 9 am – 5 pm
  - Phone: (718) 286-2450
  - Website: https://legalaidnyc.org/
- The Legal Aid Society, Monday – Friday 9 am – 5 pm
  - Phone: (718) 286-2450
  - Website: https://legalaidnyc.org/
- Mobilization for Justice, Monday 2 pm – 4 pm, Thursday 10 am – 2 pm
  - Phone: (212) 417-3851
  - Website: mobilizationforjustice.org
- NYC Financial Justice Hotline, Monday 4 pm – 6 pm, Tuesday, Wednesday & Thursday 12 pm – 2 pm
  - Phone: (212) 925-4929
  - Website: https://www.neweconomynyc.org/type/know-your-rights/
  - Form available here: http://form.fjhotline.nyc/
- District Council 37 Municipal Employment Legal Services (MELS), DC37 members only, Monday – Friday 9 am – 5 pm
  - Phone: (212) 815-1111
  - Website: https://www.dc37.net/
- NYLAG Volunteer Lawyer for a Day,
  - Phone: (212) 267-6646 x217
  - Email: hsears@nycla.org
  - Form available here: https://nyclaoi.legalserver.org/modules/matter/extern_intake.php?pid=131&h=6637a1&