



The Fragile Future for Aging Services: The Collision of Money, Politics & Denial

Chat Log

14:00:48 From Sharon Wallace : I'm here, but my video is not working well,
14:01:03 From Meg LaPorte : Happy happy birthday!!!
14:01:05 From donna : Happy Birthday!!
14:01:09 From MICHELLE SABATINO : Happy Birthday Jack
14:01:13 From MICHAEL WASSERMAN : Happy Birthday Jack!
14:01:14 From Judy Jackson : Happy birthday.
14:01:14 From Kate Poppenhagen : Happy Birthday Jack!!!!
14:01:16 From Sophia Casale : Happy Birthday!
14:01:16 From Jane Phelan : Have a good one, Jack!
14:01:16 From Jennifer Heston-Mullins : Happy Birthday!!
14:01:19 From Kateri Gasper : Happy birthday Jack!!!
14:01:38 From Sharon Wallace : Happy Birthday Jack!!! You don't look a day over 40!
14:01:38 From Cindy Napolitan : Happy Birthday Jack!
14:01:44 From Marcie Gitlin/Search and Care : Way to go, Jack! Sending positive energy and best wishes for may happy returns!
14:01:52 From Lelia Reed : A VERY Happy Birthday Jack. ENJOY this very special day!!
14:01:53 From Carol Waldman : Wishing you a wonderful new year! Carol
14:01:55 From Melinda Bertsch : Happy Birthday Jack.
14:02:03 From Irma Rappaport : Happy Birthrday, Jack! Thank you for doing these meetings.
14:02:14 From karen Klink : Happy Birthday Jack!
14:02:14 From Melody Taylor Stark : Jack 🎂 !!!
14:02:24 From Cathy Unsino : Have a Happy Birthday, Jack! And many more!
14:02:36 From Amy Brown : Happy Birthday!
14:02:50 From Rose Marie Fagan : Happy Birthday to you Jack! Eat lots of cake. It will fuel your outrageous behavior for transformation
14:03:25 From Amy Brown : You and this group are so appreciated!
14:03:45 From Allen Prusis : HAPPY BIRTHDAY!
14:05:29 From Renee Shields : Renee Shields HAPPY BIRTHDAY 🎉
14:05:35 From Emily Trask : <https://www.graypanthersnyc.org/transformationtuesdays>
14:05:51 From Melody Taylor Stark : Thanks, Emily
14:06:38 From Sharon Wallace : Thank you Emily
14:10:57 From Art Persyko :
<https://www.mcknights.com/blogs/guest-columns/wasserman-nursing-home-critic/>
14:11:30 From Amy Brown : YEs, the workers are rarely the root problem.
14:11:47 From Sharon Wallace : Thank you Art.



- 14:12:44 From Melody Taylor Stark : Did the CARES money ever reach the SNFs? If it did, is there an accounting how it was used?
- 14:13:13 From Erin Crutcher : Happy Appearance Day Jack! Wishing you a wonderful year ahead!!!
- 14:14:01 From Michelle Arnot : GPNYC will provide a letter that you can send to your electeds
- 14:14:25 From Marjorie Logman : How do we completely change the Nursing Home system from where the individual is a product to being understood as a living human being?
- 14:15:03 From Rachel Bennett : We are working on a letter right now that we will be sending to all of you here today and we encourage you to send this letter out to your senators, both federal and state. Please stay tuned.
- 14:15:09 From Melody Taylor Stark : Transparency - is there a link or wording, etc. that can be put on chat?
- 14:16:05 From Sharon Wallace : Thanks Rachel. Looking forward to that.
- 14:16:47 From Michelle Arnot : Not sure what you mean, Melody
- 14:16:48 From Emily Trask : <https://jamanetwork.com/journals/jama/fullarticle/2801097>
- 14:17:02 From Michelle Arnot : Thanks, Emily!
- 14:17:15 From Emily Trask : The Existential Threat of Greed in US Health Care
- 14:17:21 From Marcie Gitlin/Search and Care : One also can say that assisted living is also all about real estate...
- 14:17:45 From karen Klink : Assisted Living more so....
- 14:18:54 From Lelia Reed : Agree: If the public could see...Great point.
- 14:18:55 From Marcie Gitlin/Search and Care : And I think transparency is much needed in all aspects of healthcare: facilities, employment, insurance...it cuts across all sectors
- 14:19:03 From Amy Brown : We have a bill in NJ S2769/A4484 that we are heavily pushing that would require all NFs to produce consolidated financial statements, including related parties, that show how/to whom public funds are flowing. We are hopeful that it will pass. The link is here: https://pub.njleg.state.nj.us/Bills/2022/S3000/2769_R3.PDF
- 14:19:04 From Sharon Wallace : I agree with you on that Marcie.
- 14:19:15 From Marjorie Logman : Families are now placing Nanny Cams in their relatives rooms in facilities. They are horror stories that are difficult to believe this is in America
- 14:19:23 From Art Persyko : Quote from Michael Wasserman's article: ".... Nursing home industry leaders often complain that nursing homes don't make money....what they neglect to share is that the nursing home industry as a whole actually does quite well financially...".
- 14:20:09 From Mary Lou Cioffi : Sometimes a credible, influential political champion can nudge public opinion. Are there any who can really step up on this issue?
- 14:21:08 From MICHAEL WASSERMAN : Reacted to "We have a bill in NJ..." with 👍
- 14:21:08 From Erin Crutcher : What was the policy called or the line item that elevated transparency in nursing home ownership?



14:21:28 From MICHAEL WASSERMAN : Reacted to "Quote from Michael W..." with 🙏

14:21:44 From karen Klink : It is interesting that there is not more transparency in non profit LTC because in most non-profit bookkeeping you have to show where money is going, whether it is to Programs, Administration or Fundraising? Why not in non profit LTC?

14:22:42 From Marjorie Logman : We have one passed on Human Rights in Facilities in Illinois and one in the works to limit psychotic drug use

14:23:01 From MICHAEL WASSERMAN :
<https://www.healthaffairs.org/doi/10.1377/forefront.20210208.597573/>

14:23:04 From Sharon Wallace : The leaders will claim they don't make money but they do. It just doesn't go for taking care of those of us who live in nursing homes that get hurt by this. We get below standard supplies, staff shortages, most staff are asked/forced to do double shifts three or more times a week.

14:23:49 From Sharon Wallace : Thank you Michael.

14:24:03 From Erin Crutcher : Agreed. Human rights protected under ADA not being actualized along with medicar rights as they stand now

14:24:05 From MICHAEL WASSERMAN :
<https://www.mcknights.com/blogs/guest-columns/wasserman-nursing-home-critic/>

14:25:15 From Rachel Bennett : We will be sending a letter to all of you here to send to your government officials. For NYS legislation listed below contact your NYS Senator & Assembly Member:
Assembly & call 518-455-4100
Senate & call 518-455-28001

14:26:06 From Sharon Wallace : Thank you Rachel.

14:26:08 From Rachel Bennett : To reach out to your Representative and Senators (congressional switchboard: 202-224-3121)

14:26:20 From Erin Crutcher : Thanks Rachel. I will use the language and my ability to advocate on these much needed issues

14:26:53 From MICHAEL WASSERMAN : We also use taxpayer dollars to train physicians how NOT to care for older adults:
<https://www.healthcarefinancenews.com/news/medicares-10-billion-secret>

14:28:24 From MICHELLE SABATINO : It is cheaper to stay in your community have a home health aide at your home and paying rent rather than being institutionalized in a nursing homes

14:28:27 From Lelia Reed : As an A.A. woman,I can only say AMEN

14:28:28 From Amy Brown : Healthcare should not be for profit. Period. That is half of the problem right there.

14:30:15 From Phyllis Mitzen : Ageism

14:30:25 From Mary Lou Ciolfi : Reacted to "Ageism" with 👍



14:30:34 From karen Klink : New Congressional Caucus 21st Century Long Term Care Caucus. Chairman Ann Kuster, contact elizabeth.burke@mail.house.gov . Get your Rep. involved!

14:30:44 From Martha Paterson-Cohen : Pet peeve: we are not consumers but human beings receiving health "care". Let's refuse to call ourselves consumers, a way to refuse to see health care as simply a business proposition.

14:30:52 From Sharon Wallace : Michael, not only physicians, but most CNAs and at least half the nurses I deal with daily have no clue or even care those of us here in the nursing home. I'm the youngest one here at the age of 64 and it's horrible to see how the other residents/patients here are treated

14:31:08 From Sharon Wallace : Reacted to "Pet peeve: we are n..." with 👍

14:31:09 From Erin Crutcher : Agreed on the lobbying. R&D budgets for Pharma are totally throwing off Healthcare Economics due to lobbying for healthcare policy changes that don't benefit taxpayers reliant on Medicare and LTSS long term. Just learning these breakdowns in college..and am appalled. However speaking the right language to advocate for the opposite is key.

14:31:10 From Art Persyko : Question: Single payer healthcare (aka Medicare for All) legislation as written would give everyone (in the US or a state that enacts it) long term care; and would save money compared to what we pay now (for NOT giving everyone health care). Wouldn't long term care in the US via single payer give us a better system of long term care than the current "system" (or non-system)?

14:31:18 From Melody Taylor Stark : Agreed, Michelle Sabatino. The challenge is accessing the support that is needed. Also, even when in home support becomes appropriate to the needs, nursing homes will always be a reality.

14:31:33 From Marjorie Logman : Thank you so much Irving for this comment. We have formed a panel on Ageism. Our first engagement is April 26th in Chicago and we hope to take it even to Community Colleges. It would be great for you gentleman to come

14:32:14 From Melanie Curtis : Reacted to "Pet peeve: we are n..." with 👍

14:32:17 From Erin Crutcher : Didn't cares act go to non profits? I worked at ILC as a community based organization. There is no program evaluation required, just testimonials.

14:33:04 From Cathy Unsino : Would it be possible to prohibit lobbyists contributions to political parties and/or to government officials?

14:33:08 From Phyllis Mitzen : Please say more about the April 26th engagement in Chicago and panel on Ageism.

14:33:21 From Sophia Casale : Sharing a potential book that piggybacks off of Michael's point on the power of the public opinion on public policymaking.

Public Policymaking in a Democratic Society: A Guide to Civic Engagement
by Larry N. Gerston

14:34:18 From Melody Taylor Stark : IMO "Quality of Life Is Medically Necessary"

14:34:38 From Sharon Wallace : Reacted to "IMO "Quality of Li..." with 👍



- 14:34:47 From Cindy Napolitan : I have to leave meeting now. Very informative meeting. Thank you!
- 14:34:51 From Carmen Bowman : CMS could add to the 5 Star a quality of life star, and it could use the Artifacts of Culture Change 2.0 tool which is simple and shows improved quality of life practices. CMS actually funded the original Artifacts in 2006!
- 14:34:58 From Mary Lou Ciofi : The Moving Forward Coalition, working on improving nursing home quality, has a goal committee working on the quality measures so they are less clinical and address quality of life issues.
- 14:35:01 From Marjorie Logman : It will be at Smith Village in Chicago . Its goal is to change cultural attitudes towards the aging population
- 14:35:13 From Erin Crutcher : Hospice in Medicare site does have survey's. The model is there and ready to be optimized. We can do this as advocacy work?
- 14:35:21 From Amy Brown : Yes! Washington has this! WACares.
- 14:35:39 From MICHAEL WASSERMAN : Reacted to "Michael, not only ph..." with 👍
- 14:35:59 From Erin Crutcher : Fernando Torres-Gil, PhD and Gerontologist. Is working on a tax payer funded LTSS model in CA. Washington state does this as well. The models are there and not federally funded or mandated.
- 14:36:01 From Susie Singer Carter : Yes!!!! Irving!! Yes!!
- 14:36:56 From Erin Crutcher : *LTSS insurance for disabled individuals and adults on Medicare/medicaid
- 14:37:01 From Meg LaPorte : Mike: what does that mean, exactly. "Not taking care of Medicare patients..." specifically?
- 14:37:26 From Mary Lou Ciofi : @Erin Crutcher, do you know whether/who is doing an evaluation of these state models -- so that in the future they could possibly be a national model?
- 14:37:49 From Lelia Reed : To be clear: The CARES Act did not require recipients to report where, and how these monies were actually spent. Is this correct?
- 14:38:08 From Martha Paterson-Cohen : Definitely agree! More Geriatricians!
- 14:38:21 From Amy Brown : I'm not sure that physicians don't understand older adults and antipsychotics. I think their financial masters are telling them to prescribe antipsychotics b/c it makes more money for the nursing home b/c they can skimp more on staffing.
- 14:38:21 From Terri White : Exactly. Almost EVERY hospital has a pediatrician less than 2% have a geriatrician.
- The medical schools also don't encourage students to enter the discipline.
- 14:38:57 From Erin Crutcher : Yes Michael. I'm a Gerontologist and it's hard to find work where people actually know they need my skills on their team to support the quality of life metrics and qualitative data analysis.
- 14:39:21 From Mara Karpel : The rates of payment for psychological treatment has been cut so much that I can no longer afford to have Medicare clients as my full caseload.
- 14:39:29 From Mara Karpel : As a psychologist



14:39:41 From Frances I Zainoeddin : Are all healthcare workforce trained in pediatric care? Is it possible to compare what is available to younger population and what is/is not available for older population?

14:39:53 From MICHAEL WASSERMAN : To Meg's question, Graduate medical education subsidizes the training of physicians and doesn't train them to be competent in geriatrics.

14:39:53 From Mara Karpel : What are your emails: Michael and Irving?

14:40:38 From Melody Taylor Stark : Irma Rappaport - if you have the links for email contacts for congress handy, would you be able to post it or share it with Jack to send to the participants later?

14:40:50 From Terri White : Replying to "Yes Michael. I'm a G..."

Yes, I'm also a gerontologist. Most job postings don't even include us in their "preferred" degrees.

That's why I work for myself.

14:41:04 From MICHAEL WASSERMAN : Reacted to "Yes, I'm also a gero..." with 👍

14:42:48 From Lelia Reed : Absolutely Dr. Wasserman

14:43:32 From Penny Cook : Great point, Mike. What can we do together that's possible to create change?

14:44:18 From Sharon Wallace : You are so right Irving.

14:44:30 From Carmen Bowman : Evidence-based is maddening, here's why: restraints weren't evidence-based and we used them, alarms weren't evidence-based and we used them, huge institutions aren't evidence-based, waking people up in nursing homes goes against evidence that sleep is actually healthy. We need to show that common sense is evidence!

14:45:08 From donna : correct!!!

14:45:12 From Marcie Gitlin/Search and Care : I wonder if some of what appears to be lack of care is real deep-seated fear about aging, physical/cognitive decline, and being a burden on loved ones. This prospect can be extremely difficult to face, both for ourselves and those close to us.

14:45:17 From Emily Trask to Michelle Arnot(Direct Message) : I have tried to add most of the questions here:

<https://docs.google.com/document/d/15oqaNK8CiNTVmePt4KQwDG6c2QIfmH8S1uVNnYPqhsE/edit?usp=sharing>

14:45:20 From Martha Paterson-Cohen : Psychotropics are a cost-saving measure.

14:45:24 From Marjorie Logman : Chemical straightjacket

14:45:40 From Erin Crutcher : <https://pubmed.ncbi.nlm.nih.gov/30849098/>

14:45:51 From MICHAEL WASSERMAN : Reacted to "Evidence-based is ma..." with 👍

14:45:58 From donna : so true Rachel

14:46:11 From Erin Crutcher : My favorite study on utility of life metrics that come from adults over 65's voices vs. the "evidence."



14:46:52 From Mara Karpel : I've worked in nursing homes with many doctors who have stated outright that it was a waste of money to spend it on older adults. I've seen this when my own mother was in the hospital. The doctor gave up on her because of her age. I fired him and brought in her cardiologist of many years and, now, a year and 1/2 she's doing very well.

14:47:12 From Erin Crutcher : As a disabled individual in AL and SNIF there was no accountability for abuse of the law and medical. Laws are one thing, accountability is another

14:47:49 From Margot Smith : Money, politics, denial: we treat aged, children, immigrants, minorities, disabled, asylum seekers, all the same cruel way. The unhoused, and every "other".

14:48:18 From Evy Cugelman : People living with dementia decline quickly due to prescribed disengagement. The system is not designed in any way to look at the strengths and abilities of an individual and how to maintain those. Instead it focuses on their diagnosis and imminent decline

14:48:31 From MICHAEL WASSERMAN : Reacted to "I've worked in nursi..." with 🙏

14:48:53 From Sharon Wallace : We have three primary doctors here. We aren't allowed to see any other different primary doctors. One of the primary doctors who comes here is 86 years old and still has his practice!

The other two are in their 40's I think and will only spend maybe 10 minutes with their patients. I'm disabled, most of all the staff here have no clue how to take care of a patient who has MS. Love Fawly Towers.

14:49:18 From Rachel Bennett : What was Irving's quote about Zuckerman? I'd like to quote him on that.

14:49:28 From MICHAEL WASSERMAN : Great points that the majority of physicians caring for older adults in long term care lack basic competencies in geriatrics. Combine that with their own ageism and we have a perfect storm.

14:49:53 From Clifton perez : Nursing Homes treat people very badly as well & thousands died in these institutions during this Pandemic. People are not being hidden at home, they are being hidden & are dying in Nursing Homes. Long-Term-Care-Services & Supports should be a choice as to where to receive such services. The choice needs to be a real choice, either in the community, in your own home, or within a Nursing Home. Home & Community-based-Services with Long-Term-Cares-Services & Supports within the community needs to have the same resources & the same priority as Institutional care.

14:50:02 From Melody Taylor Stark : Replying to "Great points that th..."



14:50:33 From Erin Crutcher : Ageism in the research put into A.I.R. Model by Carney & Nash (2020). Good use of research to elevate the lack of understanding of aging. This paradigm is challenging to overcome and the Gray Panthers are the leaders in elevating intersectionality with Aging. Thanks GP's



14:51:05 From Rachel Bennett : Yes. It always come down to staffing. It is lack of staffing, lack of staffing, lack of staffing. Almost every indignity and lack of care needs being met can be boiled down to lack of staff.

14:51:19 From MICHAEL WASSERMAN : Reacted to "Fernando Torres-Gil,..." with 👍

14:52:32 From Lelia Reed : As a Registered Nurse Gerontologist I have been asked by overworked CNA's "Can't just give them something?"

14:52:33 From Martha Paterson-Cohen : That's it-as Dr. Wasserman said. It's about real estate.

14:52:36 From Irma Rappaport : Some of you have joined me in a half hour Zoom meeting with the health legislative assistant of their federal representative (can look up on House.gov with your Zip Code) to discuss HR 3733- Federal Essential Caregivers Act so that those residents in long term care facilities won't be isolated again during a public health emergency. Please contact me to join a meeting or to email the health assistant. Irma@owlking.com.

14:53:38 From Erin Crutcher : During my MSG program, there is a lot of foreign investors and owners now. Good people with no business serving Older American's aging into disability on acute or chronic challenges with body, mind, and cognition. We need the transparency in senior living of all levels.

14:54:48 From Marcie Gitlin/Search and Care : We have a choice about how we want to view people: as "difficult," or challenging....or as positive advocates for their own needs. We can choose to see them as people who made it this far in life and still are able to advocate...or have someone advocate for them about their needs.

14:54:55 From Carrie Lejedal : Can I jump in for a moment?

14:55:17 From Marcie Gitlin/Search and Care : In social work, we call this the "strengths perspective."

14:55:28 From sharon lockhart : Are you aware of Supreme Court case heard recently Talveski(sp) v Indian Nursing home relating to drugging dementia patient - now deceased) As I Understand, it will impact Medicaid patients from suing Nursing Homes./L-T care Facilities - Relates to n1983 prior ruling?

14:55:41 From Irving Stackpole : Irving Stackpole - istackpole@stackpoleassociates.com; +1-617-719-9530

14:57:03 From Melody Taylor Stark : Carrie's award is kudos to her - AND to the facility for realizing the support of and need for bio/chosen family caregivers

14:57:15 From MICHAEL WASSERMAN : Reacted to "Carrie's award is ku..." with 🙏

14:59:16 From Kate Poppenhagen : Great talk today! Thank you Mike and Irving- lots to think about including some actionable items. Thank you for time and advocacy efforts

14:59:18 From Michelle Arnot : Congrats to Carrie!

14:59:27 From Rachel Bennett : Way to go Marjorie! So maybe we focus more at the state level. Both, yes, but more the state. And Way to go Carrie!

14:59:56 From MICHAEL WASSERMAN : Congratulations Marjorie!



15:00:10 From Sophia Casale : Congrats Marjorie and Carrie respectively!!!

15:00:17 From Mary Lou Cioffi : Here is the SCOTUS blog link to the nursing home case
<https://www.scotusblog.com/2022/11/in-familys-lawsuit-against-public-nursing-home-court-revisit-s-private-rights-of-action-and-the-spending-clause/>

15:00:31 From Marjorie Logman : Thank you

15:01:33 From Melody Taylor Stark : <https://www.congressweb.com/nhpco>

15:01:34 From karen Klink : Thanks!

15:01:35 From JMohawk : It's horrifying that things have sunk to the level where the almighty dollar is considered more important than basic human needs. It does demonstrate just how important those emergency numbers are though; people who think that way should not be allowed anywhere near a vulnerable person, let alone in charge of their care. Thanks for all you are doing!

15:01:37 From Sophia Casale : Thank you very much Michael and Irving!

15:01:43 From Deborah Meighan : Thanks to everyone

15:01:46 From donna : Thank you so much!! and Happy Birthday again, Jack

15:01:48 From MICHAEL WASSERMAN : You're welcome!

15:01:56 From Lelia Reed : Thank You Everyone!!!

15:02:19 From MICHAEL WASSERMAN : What a great group!

15:02:19 From Melody Taylor Stark : First.Last@mail.house.gov

15:02:25 From Terri White : Can you please share ALL of the links!

15:02:36 From Rachel Bennett : Melody, thank you.

15:02:36 From donna : Reacted to "Can you please share..." with 👍

15:02:45 From Marcie Gitlin/Search and Care : Many thanks!

15:03:24 From Sharon Wallace : Thank you everybody! Another great session with all of you.